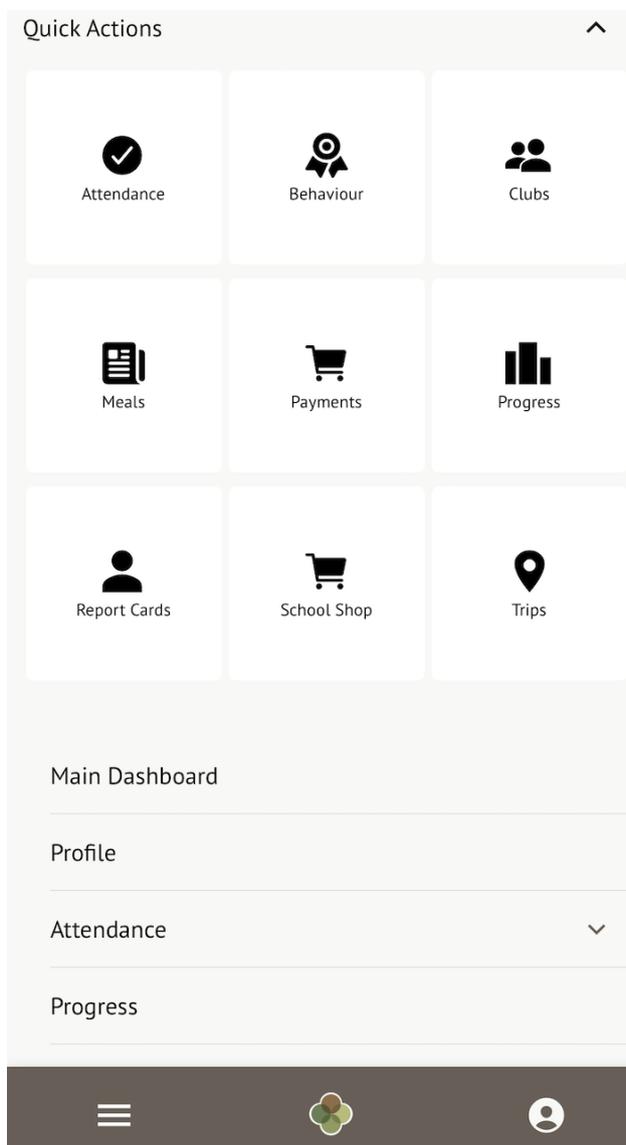




## Arbor – How to book Wraparound care on Arbor App

To sign up for a club, click the menu icon at the bottom left of your screen. **Select Clubs.**



You can then see a list of any clubs your child is attending, and any clubs open to your child.

## School Clubs (2021/2022)

### Julia is Registered For These Clubs

Julia isn't a member of any club yet. Take a look at the clubs open to Julia below.

### Julia Can be Registered For These Clubs

#### **Example breakfast club (2021/2022)**

##### **Timetable:**

Mondays: 07:00 - 09:00

(03 Jan 2022 - 31 Aug 2022,  
term-time only)

Click a club to access the **Club Overview**. Click **Register For This Club** to sign up.

Register Zach for this club

Top up account

## Breakfast Club (2023/2024)

### Registration Information

#### **Registration status**

**Zach is not registered for wraparound care club sessions yet. Click "Register for this club" button to register.**

Choose the membership, whole year period to sign up for.

[Back](#)      **Select One**

Tap to pick

Termly breakfast club booking

**Daily breakfast club** 

Weekly example

**Club price per session**  
Monday: £2.00 for 08:00-08:40 session interval  
Tuesday: £2.00 for 08:00-08:40 session interval  
Wednesday: £2.00 for 08:00-08:40 session interval  
Thursday: £2.00 for 08:00-08:40 session interval  
Friday: £2.00 for 08:00-08:40 session interval

**Choose Membership**

Choose membership option

Whole Year

[Cancel](#)

[Next »](#)

Choose which membership periods to sign up to.

**Club price per session**

Monday: £2.00 for 08:00-08:40 session interval

Tuesday: £2.00 for 08:00-08:40 session interval

Wednesday: £2.00 for 08:00-08:40 session interval

Thursday: £2.00 for 08:00-08:40 session interval

Friday: £2.00 for 08:00-08:40 session interval

Select Membership Periods

1 selected



Cancel

Next »

Finally, confirm registration. They will then be signed up.

Review Sign-Up Details

**Number of sessions**

139

**Session interval**

Monday: 08:00-08:40 session interval Tuesday: 08:00-08:40 session interval Wednesday: 08:00-08:40 session interval Thursday: 08:00-08:40 session interval Friday: 08:00-08:40 session interval

-

**Total price**

£278.00

Cancel

Register Zach For Club

## FAQ

## Why hasn't my child been signed up for all the sessions I selected?

- We have a cap on the number of students who can attend a session, if this is already reached, your child won't be signed up.
- If you try to book with 24 hours of your child attending, you must call the School office to book this ADHOC session.
- If your account is not at zero balance. Top up instructions below

## Topping up your account if your balance is not at zero

As a school we require you to top up funds before signing up, you won't be able to sign up and you'll get an error message.

Here's the message on the Parent Portal.

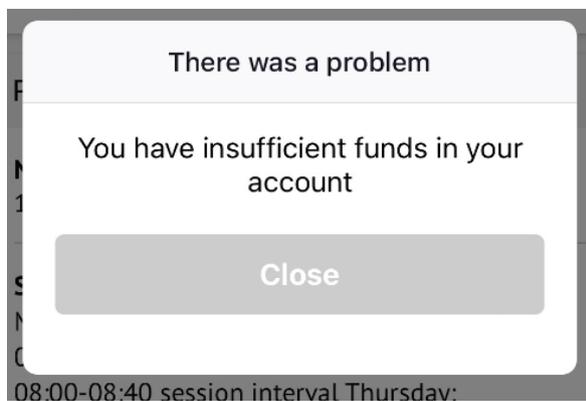


### Please correct this error:

- You have insufficient funds on you account

OK

On the App, it will look like this.



You will need to return to the club page and click **Top up account**.

Register Zach for this club

Top up account

## Breakfast Club (2023/2024)

### Registration Information

#### Registration status

**Zach is not registered for wraparound care club sessions yet. Click "Register for this club" button to register.**

On the Parent App, you can add the amount [to your basket](#).

### Top Up Account by Card

#### Top-Up Details

Customer account  
Zach Allen (Meals)

Bill payer

Laura Allen

Payment amount

£

Narrative

Cancel

Add To Basket

Go To Basket

On the Parent Portal, you can choose to pay or add the amount [to your basket](#) to pay later.

« Back

## Top Up Account by Card

### Top-Up Details

Customer account Julia Chapman (Breakfast Club)

Bill payer\* Elliott Chapman

Payment amount\* £ 20.00

Narrative ⓘ

Cancel

🛒 Add to basket

Pay now

When you pay, you may have to then authenticate your identity for the payment to go through. This is a requirement of the recently introduced [Strong Customer Authentication \(SCA\) regulations](#).

If authentication is needed for the payment, you will be prompted to authenticate the payment using the method of authentication your bank supports. This could be:

- an SMS code,
- your mobile banking app
- another method

Once we've been able to confirm your identity, the payment will be completed and your card will be charged. You'll see confirmation that the transaction has been successful.